CITY OF KAMLOOPS

COVID-19 Arena User Expectations

Updated February 16, 2021

General Usage Requirements

- **Masks are REQUIRED to be worn at all times in the off-ice area of the arenas.** When players are walking to and from the ice with helmets on, they do not need to wear a mask.
- Spectators are not permitted at this time.
- Prior to booking ice, every user group is required to have a COVID-19 safety plan. The plan must comply with all requirements outlined by ViaSport's Return to Sport Guidelines and their Provincial Sport Organization. The safety plan must be endorsed by the organization's board of directors. Non-sport plans must comply with the Arena User Expectations outlined by the City of Kamloops.
- Please arrive no earlier than 10 minutes before your scheduled ice time and depart within 10 minutes after your scheduled ice time. It is recommended that ice users come to the arena dressed ready for ice use and to leave dressed to minimize the amount of time required in the dressing room.
- **Maximum of 30 people (players and coaches) are permitted on the ice.**
- **User groups may have up to a maximum of three people (volunteer checking in athletes at the door, safety person, manager) in the arena. Parents are permitted to assist young children (U9) with skate tying. They must vacate the facility once the children are on the ice.**
- **Physical distancing of 3 meters is required at all times in all on-ice areas.**
- **Physical distancing of 2 meters is required at all times in all off-ice areas.**
- Contact (within 3 meters) and competitive activities (including scrimmages) are **NOT** permitted at this time. Skills and drills only.
- Dressing rooms are open; however, showers are unavailable.
- There will be a 30 minute break between user groups for cleaning and sanitizing. User groups need to vacate the facility immediately following their booking.
- User groups are required to designate a COVID-19 ambassador/volunteer who will manage the flow of their group, monitor COVID protocols and illness and/or injuries.
- Respectful behavior with staff and other participants is encouraged and expected. Disrespectful behaviour will not be tolerated.
- **NO SPITTING ANYWHERE IN THE FACILITY OR ON THE ICE.**

Entering and Exiting the Facility

All Arenas:

- An Arena Attendant will allow the user group access to the arena 10 minutes before the booking. The doors will remain locked.
- Each user group is required to designate a volunteer to remain at the entrance to allow any latecomers access to the facility. Please do not allow access to anyone not associated with your group and booking.
- Participants and event personnel will enter the facility through the doors labeled "Enter". Hand sanitizer is available in the lobby for people entering and exiting the facility.
- Participants and event personnel will exit the facility through the marked "Exit".
- Participants and event personnel must follow the directional floor arrows throughout the facility and obey all posted signs.
- Participants and event personnel are not permitted to congregate in groups. Participants and event personnel must exit the facility within 10 minutes after their scheduled ice time.

Brock and Valleyview Arenas:

- Participants and event personnel will use the main entrance. The doors will be locked until 10 minutes before the booking.

MacArthur Island Sports and Event Centre:

- Participants and event personnel will use the main entrance. Please follow the signs, arrows and barricades for specific arenas. The doors will be locked until 10 minutes before the booking.

Sandman Centre:

- Participants and event personnel will enter the arena using the staff/deliveries door to the right of the overhead garage door (east end of the arena).
- Participants and event personnel will exit the arena using the regular players door. (east end of the arena) Door will be signed "enter" and "exit."

Occupancy Limits

- Note posted room (washrooms, lobby, etc.) occupancy limits. Please ensure these limits are not exceeded.

Washrooms

Due to the number of different events at the MacArthur Island Sport and Event Centre (two sheets of ice and the curling rink), we are required to designate washrooms for each event. Please see the following designations:

- Players, coaches and officials will use the washrooms in the dressing rooms.
- Main lobby washrooms will be designated for the curling club only.
- Washrooms upstairs by the lounge will be designated for event personnel for the NHL rink.
- The single stall washroom on the Olympic concourse will be designated for event personnel for the Olympic rink. Access via the bleachers.

Contact Tracing

- User groups are required to collect a list of all participants and event personnel - first and last names, telephone number or email address for every booking. The list must be retained by the user group for 30 days.

Illness Protocols

- Participants and event personnel may not enter the arenas of they have:
  - Experienced COVID-19 symptoms in the past 10 days. See BCCDC website for a full list of symptoms. http://www.bccdc.ca/health-info/diseases-conditions/covid-19/about-covid-19
  - Come into contact with someone who has experienced COVID-19 symptoms in the past 10 days.
  - Come into contact with someone who has tested positive for COVID-19.
  - Traveled outside of Canada or who has come into contact with someone who has traveled outside of Canada.
- Participants and event personnel who start to feel ill while at the arena must:
  - Report their symptoms to the coach or designated COVID-19 volunteer.
  - Leave the arena immediately. If they are unable to leave the facility immediately, the ill person must be quarantined in the designated isolation room until they can leave the arena.
  - Call 811 for health advice.

    *Report any suspected or confirmed cases of COVID-19 to the City of Kamloops staff.

BOOKING PERMITS MAY BE REVOKED FOR GROUPS NOT RESPECTING STAFF AND/OR OTHER PARTICIPANTS, AND FOR VIOLATING THE ARENA USER EXPECTATIONS.